

CDW SERVICEWORKS BACKUP

ACTIVATE cloud backup services.



When moving your apps and data to the cloud, choose a platform you can mould to your business—with a partner who understands your needs. CDW ServiceWorks is underpinned by an established managed platform and powered by world-class data centres located in the UK.

What is CDW ServiceWorks Backup?

CDW ServiceWorks Backup enables you to create offsite backups quickly and simply—without the complexity and costs of managing the infrastructure.

The ServiceWorks platform is built for business-critical workloads, where peace of mind that services will keep functioning is essential. With our backup-as-a-service offering your data will be backed up in a highly secured and accredited data centre. Supported by ORIIUM—the UK's leading advanced Commvault partner—ServiceWorks Backup increases the resilience of your IT environment, with web-console access to manage backup frequency and retention periods and to restore at the touch of a button.

CDW ServiceWorks Backup gives you the edge

The system provides a policy-driven protection engine with support for physical operating systems, virtual machines, containers, applications, cloud SaaS and PaaS.

ServiceWorks Backup provides flexible and mobilised recovery across clouds, application-level recovery, test plan execution, and both continuous and snap replication disaster recovery features.

With ServiceWorks Backup:

- Set up your offsite backup quickly and easily—in as little as one hour, with no big up-front investment or annual commitment.
- Rely on end-to-end encryption of your data at all stages of the process, both in flight and at rest
- Extend your back-up infrastructure to a highly secured and accredited data centre, optimised for low RTO recovery both on-premises and in the cloud
- Improve your resiliency with offsite backup to a secured data centre that is geographically separated from your onsite infrastructure, manned by experienced support consultants 24x7
- Get visibility and control via the web-based portal
- Rely on state-of-the-art infrastructure: ORIIUM and CDW have invested heavily in building and maintaining our platform with best-of-breed technology
- Protect your data through the highest levels of physical and logical security
- Pay only for what is used, per GB, per month, with simple billing and relevant contract durations

Why CDW?

As a trusted IT solutions provider, CDW delivers service-driven solutions to more than 170 countries worldwide. With international hubs in key regions, we can help you consolidate your IT requirements across the globe.

World-class data centres, world-class technology

CDW has spared no expense in building data centres that can compete with the best in the world. Our Surrey and Northampton centres exceed UTI Tier 3+ standards. Take advantage of right-sized technology without being impeded by prohibitive capital costs or lack of specialised skills.

Accelerate time-to-value

Stand up services quickly by avoiding long procurement cycles and technical dependencies. Similarly, avoid the burden of acquiring and maintaining infrastructure, especially if requirements are short term or seasonal.

In expert hands

CDW is a Fortune 500 company with a 37-year track record. We hold the highest accreditations, with a stable of leading vendors including VMware, HPE, NetApp, ORIIUM and Cisco. We have won numerous awards for our expertise working with these technologies, including VMware EMEA Solutions Provider of the Year, HP EMEA Enterprise Growth Partner of the Year and Cisco UKI Data Centre Partner of the Year.

CDW brings together the services and technologies that solve your business problems.

To learn more about ServiceWorks Backup or the wider CDW ServiceWorks portfolio contact us via cloudservices@uk.cdw.com.

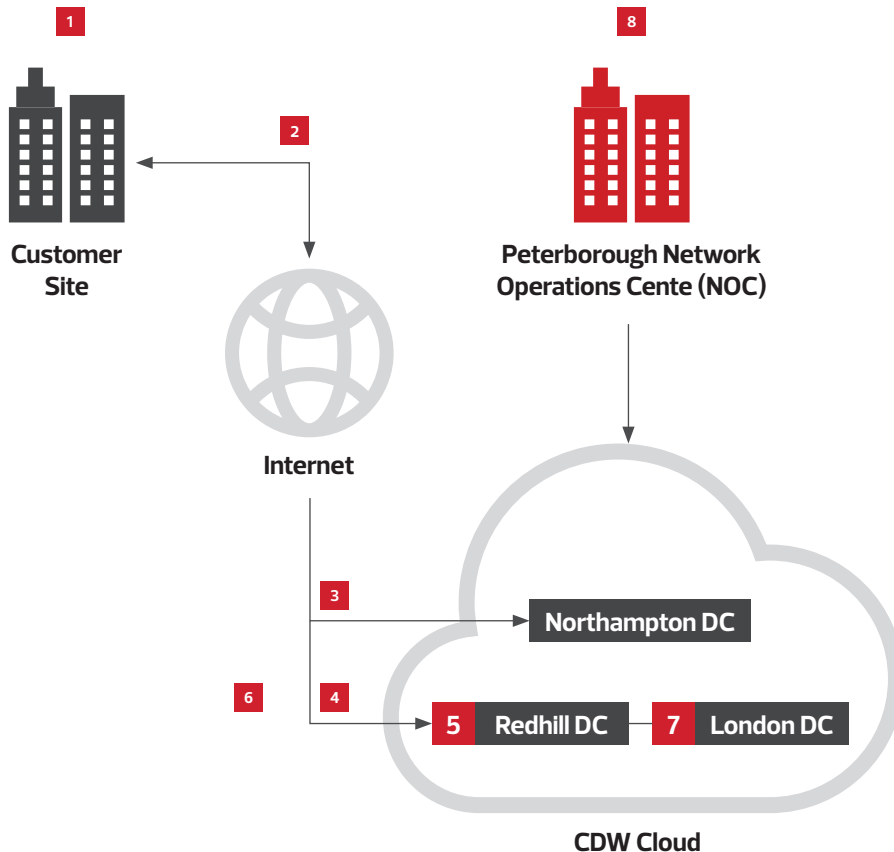


How CDW ServiceWorks Backup works

ServiceWorks Backup is a multi-tenant backup solution based on the best disk-based backup technology and underpinned by ORIIUM. It is designed to perform to the demands of even the most aggressive workloads, with numerous failsafe measures built in to protect against software or hardware failure. Storing data on disk also means data can be searched for, and files or groups of files recovered quickly and easily.

The ServiceWorks Backup service offers unparalleled support for physical and virtual servers, applications, public cloud services, Office 365 and other SaaS services.

Deploy across your current cloud platforms to deliver the best data-management platform available to protect, secure and manage your critical data. Alternatively, leverage your on-premises infrastructure to retain local copies, replicate data to the cloud and recover to a target of your choice. Scale as your business grows with no commitment.



- 1 Customer site
- 2 Customer connects to CDW ServiceWorks Backup Service over SSL VPN tunnel
- 3 Customer selects one or more CDW Data Centres to host their Backups—current options include Redhill and Northampton
- 4 Optional WAN accelerators can be used to improve data transfer on slow links
- 5 Backups are stored in an ISO 27001-accredited data centre with optional encryption
- 6 Restores are performed from the customer's existing Backup interface and returned via the SSL tunnel
- 7 CDW Data Centres have triangulated 10GbE inter-site network for added resilience and improved connectivity options
- 8 CDW Network Operations Centre monitors each Data Centre and Cloud Connect Service 24/7

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