

CDW SERVICEWORKS DESKTOP

ACTIVATE cloud desktop services.



When moving your apps and data to the cloud, choose a platform you can mould to your business—with a partner who understands your needs. CDW ServiceWorks is underpinned by an established managed platform and powered by world-class data centres located in the UK.

What is CDW ServiceWorks Desktop?

Every business now needs to give employees the ability to work remotely, even if it's just being able to access their workstations on site when visiting customers. CDW ServiceWorks Desktop allows workers to access their "office" desktop anywhere via the internet. It also allows them to access the business network to retrieve critical data securely.

ServiceWorks Desktop hosts infrastructure, network resources and storage on our platform and streams the virtual desktop to user devices, for quick and easy access to data and applications through a web browser or other software.

This is a pay-per-user subscription model that gives your organisation complete control over data, security and access. It enables you to deliver legacy applications and proprietary business software via a secure interface.

CDW ServiceWorks Desktop advantages

Built on enterprise-class technology and delivered from state-of-the-art UK-based data centres, CDW ServiceWorks Desktop removes the challenges of managing in-house infrastructure to support your organisation's virtual desktop needs.

We match resources according to new work styles and your needs.

We invest heavily in building and maintaining our platform with best-of-breed technology, and highest levels of resilience.

With our simple billing based on per user per month, you only pay for what is used and can cater for high demand without extending your overall commitment.

How CDW ServiceWorks Desktop works

This is a private and dedicated Desktop as-a-Service (DaaS) solution based on HPE Moonshot and Citrix technology to deliver a lightning-fast user experience. The service is hosted in our world-class UK-based data centres, on infrastructure that is monitored 24/7 by our dedicated Service Operations Centre (SOC).

DaaS delivers efficiency improvements and opportunities to innovate. The ServiceWorks Desktop solution helps provide enhanced desktop services, while unifying devices under one security umbrella and protecting data that might otherwise be at risk through local storage.

Flexible Desktop Resilience

In the event of a disaster, some of your users will need more urgent access to their work environments than others. Some might need immediate restoration; others may be able to wait hours. With ServiceWorks, you only ever pay for the resiliency you think your business requires—whether this is 100% of the user population, or a smaller subset. The service is very simply priced on a per-desktop-per-month basis and is based on concurrency.

Why CDW?

As a trusted IT solutions provider, CDW delivers service-driven solutions to more than 170 countries worldwide. With international hubs in key regions, we can help you consolidate your IT requirements across the globe.

World-class data centres, world-class technology

CDW has spared no expense in building data centres that can compete with the best in the world. Our Redhill and Northampton centres exceed UTI Tier 3+ standards. Take advantage of right-sized technology without being impeded by prohibitive capital costs or lack of specialised skills. IT departments will love not having to worry about back-end infrastructure again; server, storage and backups are all part of the service.

A partner at the forefront of DaaS

We are a Citrix Platinum partner. CDW has delivered more projects across Europe than anyone else and thanks to our respected experts we sit on the steering committee for Citrix worldwide. Enable users to securely access data and applications from any device.

Perfect whether you're large or small

For larger organisations who don't want to continue with the burden or complexity of managing a large and diverse estate, this service puts your desktop computing in the hands of experts on a premium platform. Likewise, for smaller businesses who don't want to take on the technology investment, the service dramatically lowers the barrier to sharing in the opportunities it can bring.

CDW brings together the services and technologies that solve your business problems.

To learn more about ServiceWorks Desktop or the wider CDW ServiceWorks portfolio contact us via cloudservices@uk.cdw.com.

