CDW SERVICEWORKS ASSURE

ACTIVATE cloud DR services.

When moving your apps and data to the cloud, choose a platform you can mould to your business—with a partner who understands your needs. CDW ServiceWorks is underpinned by an established managed platform and powered by world-class data centres located in the UK.

What is CDW ServiceWorks Assure?

The cost of time lost due to disaster, be it man-made or natural, can run into the millions. Organisations also need to keep all data safe and inviolate to stay legally compliant.

ServiceWorks Assure is a disaster recovery as-a-service (DRaaS) solution that protects your on-premises VMware or Hyper-V-based virtual machines through the continuous replication of data. Machines are protected on an individual basis, offering unrivalled granularity of protection. CDW-supported failover and failback give you peace of mind and deliver flexibility around Recovery Point Objective (RPO) and Recovery Time Objective (RTO)—the two critical dimensions in DR planning.

No matter what happens, rest assured that in the event of disaster your organisation can be up and running in the shortest acceptable time and return rapidly to business as usual.

CDW ServiceWorks Assure advantages

Built on enterprise-class technology for business-critical workloads and delivered from state-of-the-art UK-based data centres, CDW ServiceWorks Assure removes the challenges of assuring disaster recovery. It provides a safe haven to keep your business running after a disaster.

With our simplified billing that offers predictable and accurate costs with relevant contract durations, you only pay for what you use.

Additionally, we:

· Offer an optional one-hour turnaround service level guarantee, if required, to get you up and running after a disaster in the shortest possible time.

· Install the highest levels of physical and logical security

· Can move your DR from an ageing, unreliable site to a modern, up-to-date facility

How CDW ServiceWorks Assure operates

ServiceWorks Assure replicates data continuously from your data centre to ours. This occurs with zero impact to your production environment and does not involve any software agents being installed on your servers. Unlike traditional storage replication, which involves failing over everything or nothing, individual virtual machines, groups of virtual machines or entire environments can be failed over as required. Connectivity to the ServiceWorks cloud is achieved using your existing internet connection or, if necessary, a dedicated private network connection.

After a failure, CDW will support you to ensure workloads are returned to your own production environment in a controlled and safe manner.

Failing over in the event of a disaster can cause burning IP address issues for your machines. We have the ability to stretch your network into our data centre to eliminate this problem.

Why CDW?

As a trusted IT solutions provider, CDW delivers service-driven solutions to more than 170 countries worldwide. With international hubs in key regions, we can help you consolidate your IT requirements across the globe.

World-class data centres, world-class technology

CDW has spared no expense in building data centres that can compete with the best in the world. Our data centres exceed UTI Tier 3+ standards. Take advantage of right-sized technology without being impeded by prohibitive capital costs or lack of specialised skills.

Granularity for the fastest moving environments

ServiceWorks Assure incorporates sophisticated journaling. Not only will you have the choice to failover to the last point in time, but you can also choose from 5-minute increments from a journal of up to 24 hours. This level of granularity means the solution is capable of matching the demands of the fastest-moving business. Enjoy the choice of more RPOs and rapid RTO.

Ultimate peace of mind

Once the service is live, a non-disruptive DR test will occur after 30 days and every 12 months thereafter. For organisations working in highly regulated industries, this test validates the procedures you have in place and can be used to evidence data protection compliancy. Our response happens in minutes within strict SLAs.

CDW brings together the services and technologies that solve your business problems.

To learn more about ServiceWorks Assure or the wider CDW ServiceWorks portfolio contact us via cloudservices@uk.cdw.com.

CDW **PEOPLE WHO GET IT**